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### **Reimagine Record-Keeping: Digital, Efficient, AI-Driven**

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### Abstract

Case Report

Organizations still rely on physical document storage, sifting through cardboard boxes, shelves, and desks to retrieve essential records—an inefficient and time-consuming process. In today's AI-driven world, this outdated method raises a critical question: Do we still need to manage documents this way? By transitioning to electronic storage with a structured database, businesses can achieve significant cost savings, optimize space utilization, and drastically reduce manual search efforts. This digital transformation not only enhances accessibility and efficiency but also future-proofs document management, paving the way for seamless information retrieval and streamlined operations.

**Keywords:** Document digitization, AI-powered storage, OCR, PDF capture, Textual ETL, cost savings, efficiency, data security, automation, process optimization, digital transformation.

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**Key Technologies in Digital Document Management** Several innovative technologies are transforming document storage and retrieval: 1. **OCR (Optical Character Recognition):** OCR has been widely used for decades to convert printed and handwritten text into machine-readable data, enabling document digitization.

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- 2. **PDF Capture:** This widely adopted technology extracts text and metadata from scanned documents, making them searchable and easily retrievable.
- 3. **Textual ETL (Extract, Transform, Load):** A new AI-powered technology that reads the content of documents and extracts key information, storing it in structured databases for efficient retrieval.

#### Key Benefits of AI-Driven Document Management

- **Cost Savings:** Eliminates expenses related to physical storage, printing, and document retrieval.
- **Improved Efficiency:** Reduces the time spent searching for records by up to 80%.
- Enhanced Accessibility: Enables quick and remote access to digital records from anywhere.
- **Space Optimization:** Frees up valuable office space by eliminating bulky filing cabinets.

• **Data Security:** Protects documents from physical damage (e.g., fire, water) and unauthorized access.

### Process Flow of AI-Powered Document Management

- (Step-by-step guide to illustrate this process)
  - 1. **Document Collection**: Gather all physical documents and prepare them for digitization.
  - 2. **Scanning**: Convert physical documents into digital images using scanners.
  - 3. **OCR Processing**: Apply Optical Character Recognition to transform scanned images into machine-readable text.
  - 4. **PDF Capture**: Extract text and metadata from digital documents to facilitate indexing.
  - 5. **Textual ETL Processing**: Utilize AI to analyze document content and extract key information, storing it in a structured database.
  - 6. **Database Storage**: Save the processed data in a centralized, searchable repository.
  - 7. User Access & Retrieval: Enable users to search and retrieve documents efficiently based on keywords or metadata.



**Process flow Diagram** 

### **Statistics on Digital Document Management**

- Businesses spend an average of \$120 in labor to find a misfiled document.
- An estimated 7.5% of paper documents get lost, and 3% are misfiled.
- Companies implementing AI-driven document management reduce retrieval time by up to 90%.
- Digital document storage can reduce physical storage costs by 30-50% annually.

### **CASE STUDIES**

## Case Study 1: Financial Institution's Digital Transformation

A leading bank faced challenges in managing decades of paper-based customer records. By implementing OCR and Textual ETL, the bank digitized over 2 million documents, reducing retrieval times from hours to seconds. This led to a 40% increase in operational efficiency and saved over \$500,000 annually in storage and labor costs.

### Case Study 2: Healthcare Provider Enhancing Patient Record Management

A large hospital network struggled with slow patient record retrieval due to reliance on paper files. After adopting AI-driven document management, they reduced search times by 85% and improved compliance with regulatory requirements. The transition also enhanced patient care by enabling instant access to medical histories.

# Case Study 3: Government Agency's Paperless Initiative

A government agency dealing with public records transitioned from physical files to a cloud-based digital repository. By leveraging PDF Capture and Textual ETL, they digitized over 10 million historical documents, cutting down administrative processing time by 60% and significantly improving public access to records.

### **CONCLUSION**

The shift from physical to digital document management is not just a convenience—it is a necessity

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in today's AI-driven world. By leveraging technologies like OCR, PDF capture, and Textual ETL, businesses can significantly improve efficiency, reduce operational costs, and enhance security. This transformation not only benefits organizations but also contributes to environmental sustainability by reducing paper Penta Rao Marapatla, Sch J Eng Tech, Apr, 2025; 13(4): 223-225

consumption. The future of document management is digital, and the time to embrace it is now.

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